

DAVINCI REWARDS PROGRAM OFFICIAL RULES

DECEMBER 2021

TUSCANY
SUITES & CASINO

HOW TO OBTAIN A DAVINCI REWARDS PLAYERS CARD

1. All participants must be twenty-one (21) years of age or older to qualify for membership in the DaVinci Rewards Players Club program.
2. Participants may sign up at the Players Club or with a Slot Supervisor when Player's Club is closed.
3. Valid photo identification will be required for membership enrollment, account access, point redemptions, comp redemptions, cash redemptions, and for obtaining any players club account information.
4. Forms of photo identification accepted are state-issued driver's license, state-issued ID card, government-issued passport, military ID, or government-issued green card.

DAVINCI REWARDS CLUB POINTS

1. DaVinci Rewards club points are earned by members in accordance with their gaming activity. Tuscany may revise the method for earning points in its sole discretion for either individual members or all members. Current earning points for redemptions are:
 - a. Earn one (1) base point for every \$1 of coin-in on video reel, reel slot, and stand-alone keno.
 - b. Earn one (1) base point for every \$2 of coin-in on video poker, and multi-game boxes.
 - c. Earn one (1) base point for every \$10 of coin-in on video blackjack and electronic table games.
2. All unredeemed player club points in an account may be subject to forfeiture if no gaming activity has occurred for at least thirteen (13) consecutive months from the date they were earned.
 - a. Any gaming activity where your DaVinci Rewards Players Club card is used to earn points on designated video poker, video reel, reel slot, video keno, video blackjack and electronic table games may qualify as gaming activity.
3. The DaVinci Rewards Players Club card must be inserted in the machines card reader to record play and earn points. The players card bezel must be green to accurately record machine play and points. If the card reader displays "please re-insert card," the card reader is no longer recording machine play. The players club card must be removed and re-inserted to work properly. It is the players club members responsibility to ensure that when playing their players club card is tracking their play and that the bezel around the players card is solid green.
4. Club points may be redeemed for Slot Play or Cash Back. One thousand (1,000) points is equivalent to \$1 for redemptions. The redemption value may be revised by Tuscany Casino in its sole discretion for individual members or all members. Vouchers cannot be used for wagering.
5. All redemptions, vouchers, free slot play and cashback will require valid photo identification and/or personal identification number (PIN) to redeem or use offer.
6. Tuscany redemption vouchers have no cash value. Cash/Currency/Casino Chips/Tokens will not be issued in lieu thereof.
7. Expiration dates will be printed on redemption vouchers (when applicable).
8. In the event of a member's death, the members redeemable cashback points will be held pending disposition under the laws of descent and distribution. Account points and other benefits that are not entitled to cashback will be canceled.

DAVINCI REWARDS POINTS FOR SLOT PLAY AND CASHBACK

1. The redemption of one thousand (1,000) points is equivalent to \$1 in Slot Play and Cashback value.
2. Points earned by participating in point days or point multipliers are eligible for Slot Play and Cashback redemptions.
3. Redemption of points for Slot Play is available at designated video poker, video reel, reel slot, video keno, video blackjack, and electronic table games.
 - a. Slot Play will be automatically downloaded to the eligible gaming machine.
 - b. Points redeemed for Slot Play will be in the form of credits that may be played on the gaming device.
 - c. There is a \$5 minimum required redemption per transaction to redeem points for Slot Play with a maximum of \$1,000 per day. All slot play redemptions are done in \$5 increments.
 - d. DaVinci Rewards members must have their confidential PIN to be able to redeem points for Slot Play and Cashback
4. For Cashback redemptions, a member must obtain a cash voucher from the Players Club. The cash voucher must be redeemed at the Casino Cage within 24 hours from issuance. Valid photo identification and DaVinci Rewards card must be presented.
 - a. There is a \$5 minimum requirement per redemption transaction to redeem points for Cashback with a maximum of \$1,000 per day.
5. Once points have been redeemed for Slot Play or Cashback the redemption cannot be reversed.

DAVINCI REWARDS STATUS CREDITS

1. Depending on the amount of DaVinci Rewards credits earned during a six (6) month period, members may also be eligible for additional benefits as determined by the DaVinci Rewards status credit structure/breakdown. Earning more credits will qualify members to reach higher program levels.
2. DaVinci Rewards status credit structure and time requirements will be available at the Players Club. Upon obtaining a status level, a designated DaVinci Rewards card will be available to the member. Current status levels are Elite, Executive, Premiere, Select, and Rewards.
3. DaVinci Rewards point days, point multiplier offers and other point adjustments will not be counted towards the status credit structure.
4. Status offers and benefits may be modified, changed, canceled, added, or deleted by Tuscany Casino in its sole discretion for either individual or all DaVinci Rewards members. Visit the Players Club for current offers and benefits.
5. Status offers and benefits may only be redeemed by the account holder and by presenting a valid photo identification and a valid status level card.

DAVINCI REWARDS GENERAL RULES

1. Multiple accounts are not permitted, and consolidation of multiple accounts is required. DaVinci Rewards members are permitted to have only one (1) active account.
2. Only members listed on the DaVinci Rewards account may receive information or engage in any transaction(s) relating to that account.
3. Each member must select a confidential PIN for their account and is responsible for keeping the PIN secure. Each member is responsible for all transactions on their account when the confidential PIN is used.

DAVINCI REWARDS GENERAL RULES CONTINUED

4. Members are required to present current and valid photo identification bearing the same name that is on their DaVinci Rewards account when requesting their confidential PIN to be reset or changed.
5. Duplicate DaVinci Rewards players cards will be issued with proper photo identification. Up to two (2) duplicates in one day will be issued.
6. DaVinci Rewards cards, points, comps, status credits, offers, awards, and other program benefits are non-transferable.
7. DaVinci Rewards account discrepancies should be immediately reported to Tuscany Casino to be eligible for reconsideration.
8. Any misuse of the DaVinci Rewards card or improper play will result in forfeiture of all account accumulated points, comps, offers, and vouchers and may result in the cancellation of members' participation in the Rewards program.
9. All unredeemed comp dollars in an account will expire if no gaming activity has occurred for at least thirteen (13) consecutive months from the date they were earned.
 - a. Any gaming activity where your DaVinci Rewards Players Club card is used to earn comp dollars on designated video poker, video reel, reel slot, video keno, video blackjack and electronic table games may qualify as gaming activity.
10. DaVinci Rewards members who have been issued credit by Tuscany Casino and are delinquent in repayment of that credit, and/or members who have had a check or checks cashed by Tuscany Casino which have been returned for non-payment shall have their DaVinci Rewards account accumulated points, comps, vouchers, and Slot Play forfeited until all discrepancies have been resolved to the satisfaction of Tuscany Casino in its sole discretion.
11. DaVinci Rewards members should notify Tuscany Casino Players Club of any name, address, email, or phone number changes to ensure continuation of information on programs, offers, invitations and events.
12. Effective November 16, 2021, accounts that have been archived due to inactivity will not be permitted for reinstatement. A new DaVinci Rewards account must be created. All club points and comp dollars are forfeited.
13. Tuscany Casino reserves the right to deny enrollment in the DaVinci Rewards program or to revoke a member's card at any time in its sole discretion.
14. Program participation constitutes the members agreement to abide by these official DaVinci Rewards program rules and the decisions made by Tuscany Casino.
15. All applicable taxes relating to a program member receiving prizes and awards is the sole responsibility of the member.
16. Tuscany Casino will resolve any dispute or situation not covered by these official rules and that decision will be final and binding.
17. Tuscany Casino is not responsible for lost or stolen DaVinci Rewards players cards.
18. DaVinci Rewards cards, vouchers, or any offers that have been forged, mutilated, altered, misprinted, tampered with, mechanically reproduced, are illegible, or have been obtained by any means other than by the guidance of these official rules will automatically be voided. Tuscany Casino reserves the rights to void any DaVinci Rewards card, voucher, or offer at any time in its sole discretion.
19. Hardware or software malfunctions used in connection with this program voids all plays, pays, awards, and prizes. Malfunctions include unintended displays of any kind including displays made through video, electronic, audio and/or printed communications.
20. All rules, procedures, and conditions for these and future promotions will be detailed in official rules for each specific promotion.
21. Any procedure or rule related to the DaVinci Rewards program may be modified, changed, or cancelled at any time without prior notification.
22. Official program rules are available at the Tuscany Casino Players Club.
23. Our privacy policy is available on our website at www.tuscanylv.com.

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